



JAN 05 2012

**STATE OF TENNESSEE  
DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT  
DIVISION OF OCCUPATIONAL SAFETY AND HEALTH  
220 French Landing Drive  
Nashville, Tennessee 37243-1002  
Phone (615) 741-3161**

January 4, 2012

Mr. Paul Schmierbach  
Tennessee Department of Environment and Conservation  
Surface Water, Water Pollution Control  
3711 Middlebrook Pike  
Knoxville, TN 37921

Dear Mr. Schmierbach

The Knoxville TOSHA office received a complaint regarding coolant and antifreeze being washed out into the storm drain in the parking lot at Pep Boys located at 106 Market Place Boulevard in Knoxville, Tennessee. Since TOSHA has no jurisdiction over the item listed in the complaint, I am forwarding it to your office for your consideration.

If you have any questions, please do not hesitate to contact us.

Sincerely,

Barry K. Beeler  
Knoxville Area Health Supervisor

BKB:ll

**1-800-321-OSHA Hotline Referral**  
**Department of Labor National Contact Center (DOL-NCC)**  
**OSHA After Business Hours Transcript**

**Notice:** This is a transcript of a call received after business hours via OSHA's 1-800 system. It is taken from a recorded message provided by the caller, and is reproduced for your records and to take action if you deem necessary. Blank entries below indicate the caller did not provide this information via the recording. Unless otherwise indicated below, it is OSHA policy to notify Area Office personnel having jurisdiction as soon as feasible concerning fatality/catastrophe or life-threatening situations. Time is listed in military time and is recorded in the Eastern Time (ET) zone only for consistency & records management purposes.

The caller selected option:		Life Threatening		Actual Call Type:		Haz. Condition / Complaint	
Transcript # 1-91078380		Date/Time Received – Mailbox (ET)	12/31/2011 12:46:00	Date/Time Retrieved from Mailbox (ET)	12/31/2011 12:47:00		
Establishment Name:		Pep Boys					
Establishment Address:		106 Market Place Blvd Knoxville TN 37922					
Establishment Phone #:		(865) 690-2777					
<b>Caller's Contact Information – Potential Privacy Data</b>							
Caller's Name:		Dale Evans					
Caller's Phone #:		(865) 455-8598					
Caller Provided Narrative: Summary: Coolant and antifreeze is being washed out into the storm drain in the parking lot. Caller was previously employed there. Boss is Robert Shane Helpins.							
Workplace or Caller's Zip Code:		37922	OSHA Reporting ID:		454700		
Date/Time referred to OSHA:		Immediate referral:		OSHA Office:	Tennessee - Nashville OSHA		
Referred to CSHO:		No		OSHA Phone #:	(615) 741-2793		
Transcriber Name:		Miguel Rodriguez		Special Considerations: Linked to SR # 1-91078371. Will forward to local OSHA office.			
Action: Message sent to local OSHA office.							

For assistance with problems or for help in sending the transcript to another office or jurisdiction, please contact the DOL-NCC by calling the OSHA toll-free telephone number at 1-800-321-6742. You can also email the Content Research Analyst – on Call (CRA-C) during normal business hours at CC-DOL-CRA@csc.com. When contacting the DOL-NCC about a particular transcript, please provide a detailed description about your inquiry so that we may provide you with an informed response. Please indicate this is an OSHA escalation. Please refer all other inquiries to your OSHA Regional Coordinator.